



# CUSTOMER TRANSACTION CHARGES

Dial \*115#

## Deposit

All Deposits are FREE

## Withdrawal

### Charge

Between K1 to K150	K2.50
Above K100 to K300	K5.00
Above K300 to K500	K10.00
Above K500 to K1,000	K20.00
Above K1,000 to K3,000	K30.00
Above K3,000 to K5,000	K50.00
Above K5,000 to K10,000	K100.00

## Bill Payments

### Charge

Between K1 to K150	K1.00
Above K150 to K300	K1.50
Above K300 to K600	K2.50
Above K600 to K1,200	K3.50
Above K1,200 to K5,000	K3.50
Above K5,000 to K15,000	K5.00

Betting Payments	Charge	Levy	Total
Between K1 to K150	K1.00	K0.08	K1.08
Above K150 to K300	K1.50	K0.10	K1.60
Above K300 to K500	K2.50	K0.20	K2.70
Above K500 to K1,000	K3.50	K0.50	K4.00
Above K1,000 to K3,000	K3.50	K0.80	K4.30
Above K3,000 to K5,000	K3.50	K1.00	K4.50
Above K5000 to K10,000	K5.00	K1.50	K6.50

## Restrictions

### Charge

Max Transaction Amount (Per Day) Tier 1	K20,000.00
Max Transaction Amount (Per Day) Tier 2	K100,000.00
Max Transaction Amount (Per Session)	K10,000.00

## Other Airtel Money Services

### Charge

Call Customer Care	K0.00
Monthly Fee	K0.00
Registration Fee	K0.00
Balance Enquiry And Reports	K0.00
Change Password	K0.00
Airtime Top Up	K0.00
Airtel Money Reversals	K0.00

Airtel Money Transfer to Other Registered AM No.	Charge	Levy	Total
Between K1 to K150	K0.17	K0.08	K0.25
Above K150 to K300	K0.50	K0.10	K0.60
Above K300 to K500	K0.80	K0.20	K1.00
Above K500 to K1,000	K1.00	K0.50	K1.50
Above K1,000 to K3,000	K2.00	K0.80	K2.80
Above K3,000 to K5,000	K3.00	K1.00	K4.00
Above K5,000 to K10,000	K4.00	K1.50	K5.50

Airtel Money Transfer to Other Networks & Wallets	Charge	Levy	Total
Between K1 to K150	K2.50	K0.08	K2.58
Above K150 to K300	K5.00	K0.10	K5.10
Above K300 to K500	K10.00	K0.20	K10.20
Above K500 to K1,000	K20.00	K0.50	K20.50
Above K1,000 to K3,000	K30.00	K0.80	K30.80
Above K3,000 to K5,000	K50.00	K1.00	K51.00
Above K5,000 to K10,000	K100.00	K1.50	K101.50

International Money Transfer (i.e. Transfer to other countries)	Charge
Between K1 to K100	K3.00
Above K100 to K200	K6.00
Above K200 to K400	K10.00
Above K400 to K800	K15.00
Above K800 to K1,500	K25.00
Above K1,500 to K3,000	K40.00
Above K3,000 to K6,000	K65.00
Above K6,000 to K10,000	K80.00

Airtel Money Wallet-to-Bank Transfer	Charge
Between K1 to K150	K2.50
Above K150 to K300	K3.50
Above K300 to K500	K5.00
Above K500 to K1,000	K10.00
Above K1,000 to K3,000	K20.00
Above K3,000 to K5,000	K37.50
Above K5,000 to K10,000	K75.00

Use the My Airtel App  

\*\*Terms & Conditions apply - accessible on <https://www.airtel.co.zm>  
Rates are effective 1<sup>st</sup> January, 2024 and supersede any other rates.



**INSTANT. SECURE. BORDERLESS.**